

01

HOW DO I KNOW IF THIS COURSE IS SUITABLE FOR MY TRAINING NEEDS OR MY SCHOOL / ORGANISATION?

ECIS Child Protection Certificates are aligned to the enhanced [Child Protection Standards](#). To identify which accreditation and inspection agencies have adopted the enhanced Child Protection Standards you can visit the [ICMEC report here](#). The content and legislation have been developed by [Farrer and Co](#), an independent law firm, and their Safeguarding Unit.

In addition, NEASC (New England Association of Schools and Colleges) recognises completion of ECIS Child Protection Certificates as evidence of alignment with the NEASC Foundation Standards, within the ACE (The American Council on Education) accreditation protocol, on safety.

02

IS THIS COURSE SUITABLE FOR ANYONE WORKING WITH CHILDREN?

Yes, there are three different courses aimed at different role requirements.

- Support Staff
- Teachers and Leaders
- Governors and Owners

03

HOW LONG DOES IT TAKE TO COMPLETE THE COURSE?

It takes approximately:

- 1 hour to complete the Support Staff course.
- 1.5 hours to complete the Teachers and Leaders course.
- 1.5 hours to complete the Governors and Owners course.

04

WHAT ARE THE MODULES?

They vary in content depending on the audience but they all have the same four modules:

1. Introduction
2. People
3. Policies and Procedures
4. Governance.

05

HOW IS THE PARTICIPANT ASSESSED?

We assess your understanding with case studies throughout the module, then there is a final assessment at the end of completing all the modules.

06

WHAT PERCENTAGE PASS MARK DOES THE PARTICIPANT NEED TO PASS?

The participant has to score 70% or more in the final assessment to pass and qualify for a certificate.

07

ARE CERTIFICATES ISSUED?

Yes, only if the participant has achieved 70% pass mark or higher in their final assessment.

08

HOW DO I GET MY CERTIFICATE?

You will be notified on the learning platform that your certificate is ready, it can then be downloaded and saved or printed.

09

HOW DO I SIGN UP TO JOIN THE COURSE?

a. If you are not an ECIS member and want to take the course:

Please [click here](#) and select the course you would like to take.

b. If you would like to become an ECIS member:

Please email membership@ecis.org to enquire further and to join ECIS.

c. If your school or organisation is already an ECIS member:

Once membership payment has been received, your school / organisation is sent a membership pack and advised to nominate an Ambassador to liaise with the school and ECIS. Included in the membership pack are instructions to the Ambassador on how to register their colleagues on to the courses. Please contact your school / organisation Ambassador who will be able to organise getting you registered on the course.

d. If you are unsure if your school or organisation is a member and are unsure who your Ambassador is: Please email membership@ecis.org to obtain further details.

10

HOW MUCH DOES IT COST TO TAKE THE COURSE?

It costs £40 to take any of the three Child Protection courses. However, if your school or organisation is an ECIS member, then as part of your membership package you would have been given between 50 to 150 free licences of the Child Protection course. ECIS Members also get a further discount ranging between 10% - 20% discount on all events and courses. Therefore, if all the free licences have been used, your company will still get a discount on any future courses they register their staff on. The amount of free licences and discount depends on your membership level. [Please click here](#) to look at the benefits ECIS members get.

11

I AM A TEACHER / SCHOOL ADMINISTRATOR AND MY SCHOOL IS AN ECIS MEMBER, HOW DO I SIGN UP FOR THE COURSE WITHOUT PAYING?

You will need to contact your school Ambassador who will organise your registration for you. Please email membership@ecis.org if you are unsure who your Ambassador is.

12

IS THIS COURSE ONLINE ONLY?

Yes, this course can only be taken online.

13

CAN I TAKE THIS COURSE USING MY MOBILE PHONE OR IPAD?

Yes, this course can be taken on any device.

14

I AM NOT SURE IF THIS COURSE IS RIGHT FOR ME OR MY SCHOOL / ORGANISATION? CAN I TAKE A DEMO?

Yes, there is an option to take a Demo of the course. This contains the first two sections of the module and a sample of assessment questions. Please note that the Demo is not specific to the different staff members of the school / organisation and is just a general sample of what the course will be like. If you would like to try the Demo, please [click here](#) to register.

15

IS THE DEMO FREE OF CHARGE?

Yes, the Demo is free of charge.

16

CAN I GET A CERTIFICATE FOR COMPLETING THE DEMO?

No, the certificate is only issued upon completion of the full Child Protection course.

17

I HAVE A QUESTION THAT IS NOT LISTED, HOW CAN I CONTACT YOU?

Please email your query to learning@ecis.org.